## Abstract

Method for the dispatch of ordered articles

- 5 The following steps are performed in the method:
  - transferring or forwarding the order data from the customer in question to the relevant manufacturers of the requested articles,
- notifying the dispatch center of a common dispatch service of the earliest possible outward delivery time  $t_{\text{OutM}}$  for each of the manufacturers, and saving this under the respective article no. in the database at the dispatch service,
- determining the latest of the earliest possible arrival times of the articles at the dispatch center  $t_{ArrD}$ , each arrival time being calculated by adding the respective transport time  $t_{TransMD}$  to the earliest possible outward delivery time  $t_{OutM}$ ,
- notifying each manufacturer for the order concerned of the outward delivery time to be achieved, which is obtained from the latest of the earliest possible arrival times at the dispatch center  $t_{ArrD}$  minus the respective transport time from the manufacturer to the dispatch center,
- 25 the manufacturers sending out the ordered articles to the dispatch center at the notified times, and the articles being forwarded jointly to the customer.